0418 459 646 ehughes1009@gmail.com Manly NSW 2095

PERSONAL PROFILE

With more than 33 years' experience in the event catering/event management sector coupled with extensive experience in large scale food manufacturing, as a Chef and, subsequently as Managing Director of 5 companies (some concurrently) I can offer an outstanding suite of industry expertise.

As a Chef, I worked with major names in the business as well as in high profile venues around the world. Having run large kitchens I can provide insight into operational, stock management and logistical issues, in addition to an understanding of how kitchens fit within broader commercial concerns.

Prior to my career in event catering & food manufacturing, I spent time working in hotels & restaurants around the world including 2 star Michelin in Germany, the QE2 Cruise Liner & 3 Hat restaurants in Sydney which adds to my broad industry expertise. At present I design, develop, lease & manage my own suite of kitchens throughout Sydney which are leased to a variety of clients. I source premises on behalf of clients, negotiate lease/purchase terms, complete the design/plans, manage the build right through to occupation certification including 9B for commercial kitchens/cafes/restaurants/caterers, Chef training colleges/food manufacturers etc etc. In addition to this I hold my TAE 40110 allowing me to teach & assess.

PROFESSIONAL SKILLS

Technical Kitchen Management Design, Build & Delivery of Food & Beverage Premises Developing Innovative Menus Delivering Quality Dining Experiences

Business Management Identifying Industry Pain Points Developing Innovative Solutions Building Financially Viable Businesses Business Development

PROFESSIONAL QUALIFICATIONS

Certificate IV in Training and Assessment (TAE40110) City & Guilds Professional Cookery 706/1 City & Guilds Professional Cookery 706/2 German National Culinary Team training Advanced Sauce and Larder Cookery Advanced Fish Cookery Advanced Food Production and Kitchen Management Advanced training at L'Ecole Cordon Bleu, Paris

WORK HISTORY

Director

Rent a Kitchen RESPONSIBILITIES Develop, lease & manage commercial production kitchens/Consultancy Services/Hospitality Training

Consulting to various former competitors and new businesses on:

- Event Catering
- Event management
- Food manufacturing
- Food wholesaling
- Food products distribution
- Staff training
- Setting up Systems & Procedures
 - Designing and fitting out commercial kitchens for lease to:
 - Restaurants
 - Caterers and food manufacturers

2010 - present

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Owner, Director Ascent Software Design Pty Ltd

ACHIEVEMENTS

- Started up IT business, developing software solutions to food service and events industry, including:
 - FACET (function & event management software)
 - Smartprep (kitchen management software, stock management, recipe cards)
 - Smartbev (beverage ordering and stock forecasting system for events)
 - Caslease (casual mall leasing software)
- Won business from more than 300 corporate clients, including:
 - Shopping centre groups
 - RSL Clubs
 - Bowling clubs
 - Caterers
 - Event managers
 - Hire companies
 - Hotels
 - Motels

Sold business at profit in 2011

RESPONSIBILITIES

Strategy and Development

- Developing organisational strategy, including:
 - Defining and articulating the organisation's vision
 - Ensuring the long-term financial viability of the organisation
 - Creating annual operating plans that support the strategic direction
- Financial management, including:
 - Overseeing annual budget development
 - Prudent management of organisation's resources
 - Ensuring appropriate accounting procedures are implemented
- Maximising organisational effectiveness, including:
 - Overseeing design, delivery and quality of services
 - Anticipating industry trends and developing new product offerings

Technical Management

- Development of industry-specific software products
- Developing performance specifications for all products
- Providing training to clients as part of client account management
- Business development, including:
 - Identifying key clients
 - Pitching the value proposition
 - Providing after-sales care and additional training

Business Development and Public Relations

- Serving as primary spokesperson for the organisation
- Providing responsive account management to key clients
- Oversight of external communications, branding and marketing

2000 - 2011

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Executive Chef, Business Director

OMG! Fantastic Food

ACHIEVEMENTS

- Started up new food products business making 'melt in the middle puddings' & dessert range, servicing:
 - Woolworths
 - Coles
 - Metcash
- Sold business at profit in 2011

RESPONSIBILITIES

Kitchen Operations Management

- Developing high quality customer offerings, including:
 - Creating new menus
 - Developing and working to exacting recipe standards
 - Managing food input costs
 - Coordinating kitchen and front of house operations
- Overseeing OHS and Food Safety regulatory compliance, including:
- Personnel management, including:
 - Supervision, leadership and performance management
 - Rostering
 - Training and mentoring

Business Management

- Developing the business, including:
 - Product development
 - Business development
- Oversight of distribution networks

Executive Chef, Director

Ascent Patisserie

ACHIEVEMENTS

- Started up new quality, high-end, wholesale Patisserie business, selling to clients, such as:
 - 250 wholesale clients e.g. restaurants, cafes, caterers, hotels, clubs, food distributors
 - Harris Farm Markets
 - IGA stores nationally
- Trained apprentices and staff to support high-quality customer service
- Sold business at profit in 2010

2003 - 2010

2009 - 2011

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Executive Chef, Director

Jimmy the Greek Dips

ACHIEVEMENTS

Took over a well-known but declining brand

- Developed customer accounts, with:
 - Coles
 - Harris Farm Markets
 - Delicatessens
 - Boutique grocers
 - Turned around the business through:
 - Business development
 - Operating costs management
 - Brand management
 - Quality management
 - Teaching and training staff
- Sold business at profit in 2010

Executive Chef, Director

Forte Event Catering/Event Management Pty Ltd

ACHIEVEMENTS

- Started up new corporate, venue and private catering and event management business
 - Won multiple awards, including but not limited to:
 - Corporate Caterer of the Year 2003
 - Wedding Caterer of the Year 2004
 - Corporate Caterer of the Year 2004
 - National Corporate Caterer of the Year 2004
 - Sold business at profit in 2008

RESPONSIBILITIES

- Operations Management
- Business Development
- Delivery of high quality catering services
- Teaching and training, for:
 - Apprentices
 - Kitchen hands
 - Cooks
 - Chefs
 - Front of house staff
 - Event management personnel

1999 - 2008

2007 - 2010

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Smartbev (Beverage ordering and management)

Sous Chef Le Kiosk Restaurant, Shelly Beac	h, Manly	1997 - 1999	
Chef De Partie	ular Quay Sudaw	1996 - 1997	
Paul Merrony's Restaurant, Circu Working in one of Sydney's to			
Chef De Partie, Queens Grill Re Queen Elizabeth II Cruise Liner	staurant	1994 - 1996	
Working with Chefs Paul Bocuse, the Pourcel Brothers and French Master Chefs			
SOFTWARE SKILLS			
MYOB MS Office, including:	FACET (Function and event mana	FACET (Function and event management)	
Word	Smartprep (Food costing, ordering	g, "mis en plas")	

- Excel
- Outlook

REFERENCES

Available on request.